

# ANTHONIO MIGHUEL BISHOP PETTIT

CREATIVE / RESOURCEFUL / COLLABORATIVE / EMPOWERING

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## // PROFESSIONAL EXPERIENCE

**LOCALIZATION & CONTENT ENGINEER** | 2017 - Present  
Voicebox Technologies (Transcend Solutions) | Bellevue, WA

- Authored internal Knowledge Base and instructional documentation for training and development.
- Supported development of content and annotation for the Samsung Bixby phone assistant
- Created and analyzed semantic patterns for spoken utterances
- Annotated natural utterances for use with deep natural learning algorithms
- Analyzed SQL databases to debug and troubleshoot semantic recognition performance
- Introduced gesture-based automated input method which tripled efficiency and deliverables across projects.

**CREATIVE DIRECTOR / PRODUCER** | 2013 - Present  
Pettitshire Studios | Seattle, WA

- End-to-end production of the Pettit Bros. Brothercast, a story-driven fraternal-themed Podcast series: "A fraternal science/comedy adventure series that tests the limits of time and space" currently in its third season.

**EXECUTIVE DIRECTOR, MARKETING & COMMUNICATIONS** | 2013 - 2016  
Friends of the Conservatory | Seattle, WA

- Ensured the legacy of Volunteer Park Conservatory through strategic leadership, fulfilling the mission a 501(c)3 non-profit dedicated to preservation and improvement of Seattle's century-old Victorian greenhouse

**SENIOR LEAD EMPLOYEE RELATIONS EXECUTIVE** | 2010 - 2012  
Aditi Consulting LLC | Bellevue, WA

- Provided excellent customer experience for several hundred consultants and their managers while on assignment at a variety of Fortune 500 companies as engagement liaison
- Helped author and improve the on-assignment and human resource experience.
- Consistently achieved high vendor service provider scorecard ratings.

**SOFTWARE TEST ENGINEER 3** | 2002 - 2009  
Volt (On assignment at Microsoft) | Redmond, WA

- Extraordinary quality assurance testing for Microsoft telecommunications products

**SUPPORT ENGINEER 2** | 2000 - 2001  
Volt (On assignment at Microsoft) | Redmond, WA

- Best-in-class, award-winning escalation support for all Microsoft Consumer Products

**INTERACTIVE MEDIA CONTENT EDITOR** | 1997-2000  
Skagit Valley Publishing | Mount Vernon, WA

- Edited all daily online, interactive and non-print content for the Skagit Valley Herald, a 22,000+ daily circulation newspaper

## // CORE COMPETENCIES

AP Style Guide Fluent // Android and Samsung Debugging and Analysis // JIRA and Confluence Enthusiast // Interdisciplinary Design (Print/Audio/Video) // Illustration and Photo Editing // Tagging and Annotation // XML // Github // SVN // Adobe Creative Suite Proficient // Whitepaper // Perforce // Knowledge Base Authoring and Publishing // HTML/CSS Fluent // Wordpress Proficient // Semantic Pattern and NLU Optimization // SQLite Expert // SEO and Analytics // and Award-Winning Customer Satisfaction Ratings and Accolades

## // EDUCATION

**LANDMARK WORLDWIDE**  
Seattle, WA

- Curriculum for Living | 2016
- Introduction Leader Program | 2017

**OUT IN FRONT LEADERSHIP PROGRAM** | 2011

**COMPTIA PROJECT+ CERTIFICATION** | 2008

**WESTERN WASHINGTON UNIVERSITY** | Bellingham, WA  
Broadcast Journalism/  
Communication

## // HONORS

**KING COUNTY 4CULTURE PRESERVATION**

Sustained Support Grant | 2016

**ADITI CONSULTING**

- Best Performer, Customer Service Award | 2012
- Rookie of the Year Award | 2009

**MICROSOFT PSS**

Consumer Quality Award Winner |  
March, September and October 2001